HSAC SAFETY ALERT # 2004-01

Responsibilities and Bill of Rights for Helicopter Passengers/ Pilots

Passenger's Bill of Rights	Pilot's Bill of Rights
As a passenger you ARE entitled to ask:	As Pilot-In-Command you ARE entitled to expect your passengers to:
how to embark, disembark, and load baggage	provide accurate personal and baggage weight and be allowed time for flight planning
to provide a safety briefing to include: what is expected of you on the ground or helideck, in flight, and in an emergency instructions on the operation of doors, emergency exits, and the location of the ELT (emergency locator transmitter) and other emergency equipment	listen to the safety briefing; and to comply with your directions as to loading of the aircraft; and respect your request for silence during takeoff and landing; and follow your instructions in the event of an emergency
if the weather is acceptable for the flight? Or should you make alternative transportation arrangements or delay commitments to allow for weather to improve?	accept without complaint the impact of weather on the flight and the possibility of delays.
As a passenger you ARE NOT entitled to ask:	As Pilot-In-Command you ARE NOT entitled to jeopardize safe flight by:
to carry a payload beyond the weight and balance limits of the aircraft or to carry hazardous material without notification and proper documentation	loading the aircraft beyond it's weight & balance limits
to take off or land at a helideck which is not rated for the type helicopter	omitting any flight planning or preflight steps
to fly beyond the limits of their license, rating or currency, particularly with respect to weather	flying beyond the limits of your license, rating, currency, or Company Operations Manual
to fly beyond the pilot's duty time limits	exceeding your duty time limits
to take unreasonable risks by continuing a flight when any condition could jeopardize safe flight	accepting an aircraft that is not fit for the purpose of the flight; or flying when you are not fit for flight
for the sake of meeting your prior commitments	even if your passenger asks you to.
Passenger Responsibilities	Pilot Responsibilities
carry gear firmly at your <i>side</i> , never over your shoulder or above your head	perform a walk-around inspection prior to each flight after having shutdown
secure seatbelts (and shoulder straps, if provided) and any loose equipment in the cabin	confirm weather for departure, enroute and arrival is acceptable and check NOTAMs
stay below the helideck when the helicopter is arriving or departing and until arriving/departing personnel have	carry sufficient fuel and check fuel quality
cleared the helideck (HSAC RP 88-1 applies)	complete all aircraft systems checks using checklists
wait for instructions from the pilot or helideck attendant prior to approaching or leaving the helicopter.	provide a safety briefing for all passengers
approach and leave to the <i>side</i> in a slightly <i>crouched</i> position - never approach by the rear of the helicopter	maintain passenger control (HSAC RP 88-1 applies)
be observant of hazards on/near helidecks and report those to the facility owner, helicopter operator or pilot	be observant of hazards on/near helidecks and report those to the facility owner and helicopter operator
ensure baggage compartment doors are properly closed and latched & no seatbelt straps are outside the aircraft.	ensure baggage compartment doors are properly closed and latched before flight

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